

# COMMUNITY CONNECTION

## FRONTIER COMMONWEALTH SETTLEMENT **EARNs PUC APPROVAL**

The Pennsylvania Public Utility Commission (PUC) has given final approval to a settlement aimed at addressing long-standing service issues with Frontier Commonwealth. This settlement is the result of a more than 18-month effort launched by so many customers across the Northern Tier who were rightly fed up with the company.

Under the terms of the settlement, customers may be eligible for credits, refunds and other remedies based on certain past or future issues with their telephone or internet services.

The settlement also requires Frontier to address system maintenance issues, including long-neglected wire centers and remote terminal batteries that help ensure continued service, as well customer service concerns, including staffing levels and a new consumer hotline. These are the sorts of steps needed to help ensure customers of Frontier Commonwealth get the kind of service they need and deserve well into the future.



**For more updates about the settlement, sign up for my weekly Community Connection email at [RepOwlett.com](mailto:RepOwlett.com)**



More than 120 people took advantage of the opportunity to get their faded or hard-to-read license plates replaced for FREE at events we held in Troy and Wellsboro in April. Thanks to our local law enforcement for their help in certifying the plates in need of replacement. If you were not able to participate and have a plate you think needs to be replaced, call our office and we'll be happy to help!

## IT'S TIME TO ACT ON **VOTER ID**



Requiring a voter to present identification each time they cast a ballot is widely viewed as one of the easiest and most effective ways to ensure the integrity of our elections. It is well supported by Republicans, Democrats and third-party voters. Yet a proposed constitutional amendment that would give you the final say on whether voter ID should be required continues to languish in a legislative committee. Earlier this spring, I joined dozens of my colleagues in signing a discharge petition to force consideration of the bill. Unfortunately, not enough House Democrats have signed on to move the bill.

## **THANKS** FOR COMING!



It was great to see more than 60 people join us in April for a Scam Jam consumer protection event co-hosted with the B/S/S/T Area Agency on Aging and PA Department of Banking and Securities. We heard some great tips to help protect ourselves from scams, such as not giving out information over the phone and checking our credit reports at least once a year. The event especially hit home a couple weeks later when a fundraising call went out using my voice, generated by artificial intelligence (AI), to ask for donations to support police. While I 100% support our law enforcement officers, I will never call people and ask you to donate. Visit the Federal Trade Commission at [consumer.ftc.gov](https://consumer.ftc.gov) for more tips. Be careful out there!

## **COMMENTS** ON FISH AND BOAT COMMISSION

Legislative offices and state agencies in a lot of ways serve as customer service departments for the Commonwealth. We listen to concerns, answer questions and try to work with people to meet their needs and make our state the best it can be. We do this with unwavering professionalism because we know we work for you!

Our region's outdoor assets make it a popular destination for fishing, boating and all kinds of phenomenal water recreation. As a steward for many of these assets, the Pennsylvania Fish and Boat Commission wants to make sure they are doing everything possible to provide positive experiences for our residents and visitors to the

area, whether it's environmental, fishing or boating. After a few unfortunate situations over the years, the department has provided complaint forms to our office.

If you would like to share your positive or negative experiences with the Fish and Boat Commission, including concerns from past encounters over the years or thoughts on how the agency can improve, I invite you to contact my offices in Wellsboro (570-724-1390) or Troy (570-297-3045) to share your experiences or access their Complaint Verification Document.



State Representative

**CLINT OWLETT**

68th Legislative District

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MAKE THE **CONNECTION!**



**DON'T MISS OUT!**

Sign up today  
at  
**REPOWLETT.COM**

Earlier this year, I launched a new and improved version of my weekly email titled "Community Connection," and it's been really well received!

We're highlighting local employers, public servants, emergency responders, teachers and students, community leaders, and all the things that make our region so special, along with news from the state Capitol.

THE FUTURE IS **BRIGHT!**



Congratulations to Wellsboro Area High School students Carter Knowlton, Natalie Cleveland and Ian Hoose, along with advisor Francis Novak, upon being selected District 3 winner of the PennDOT Innovations Challenge. The team had the opportunity to present their idea to Secretary of Transportation Mike Carroll in Harrisburg in May. The Innovations Challenge is a statewide competition for high school students to develop creative and strategic solutions to real-world transportation challenges.

**SAVE THE DATES!**

**SENIOR CITIZENS EXPO and  
SHREDDING/IDENTITY THEFT  
PREVENTION EVENT**

Friday, Aug. 2  
9 a.m. to noon

Wellsboro Senior High School Gym and Commons  
Seniors, family members and caregivers are invited to learn more about programs and services available to them at the expo. All residents (no businesses, please) are invited to bring your documents with sensitive information, such as Social Security and bank account numbers, to be securely shredded.

**GAME COMMISSION NIGHT**  
*White-Tailed Deer and Habitat*

Thursday, Sept. 12 | 6 — 8 p.m.

Wellsboro Fire Company Annex  
Please RSVP at RepOwlett.com or call our office.